

ELEMENTARY SCHOOL DISTRICT 181

January 2010

100 S. Garfield Street Hinsdale, Illinois 60521 Phone 630 887-1370 Fax 630 655-9754

RUBEN PEÑA PRINCIPAL rpena@d181.org

MARTHA HENRIKSON ASSISTANT PRINCIPAL mhenrikson@d181.org

To Whom It May Concern:

Hinsdale Middle School is one of several schools in School District 181 fortunate enough to use Kids Kab to transport many of our students to and from school between home and various other school and non-school related events and activities. We have experienced unparalleled service from this company for the past fourteen years.

Kids Kab stands out among the limited transportation services available to schools. They are a company that puts the safety of their charges first and each driver is conscientious and assures the use of seat belts by all who ride in their vehicles. The service is so outstanding and personal, that a driver will not leave a pickup location if a rider is not there until the reason is determined. This might require calls to the school, parents at home or at work, or whatever it takes. There have even been occasions when Mr. Desai, the owner, has personally located a student who left his assigned pickup location without pre-arrangement or permission. This type of personalized, caring service has never been demonstrated by any other commercial bus company or taxi company in our experience.

We have happily watched Kids Kab grow from a small, specialized transportation company with one or two vehicles to a thriving local company with many happy customers. This speaks to the demands of parents to handle their most precious possessions with the utmost regard for safety and kind treatment. Whether it is to and from school or to an after school activity, parents know their children will be delivered in a timely, safe and courteous manner. Mr. Desai personally oversees all operations and has established a relationship with school personnel and parents alike. This level of service is just not available anywhere else. It is an extremely cost-efficient means of keeping our students safe and their parents reassured.

We look forward to continuing our business relationship with Kids Kab and remain extremely satisfied with their stellar level of customer service. We recommend their services with no reservations.

Sincerely,

Ruben Peña Principal